

Additional Resources

Los Angeles County Sheriff's Department
lasd.org

Federal Trade Commission
ftc.gov

California Department of Consumer Affairs
dca.ca.gov

Los Angeles County Department of Consumer Affairs
dca.lacounty.gov

California Department of Motor Vehicles
dmv.ca.gov

Passports (Lost/Stolen)
US Department of State
travel.state.gov

FBI, Internet Crime Complaint Center
ic3.gov

You can always call 911 in the event of an emergency. If you wish to report a non-emergent crime involving the Internet please call your local law enforcement agency.

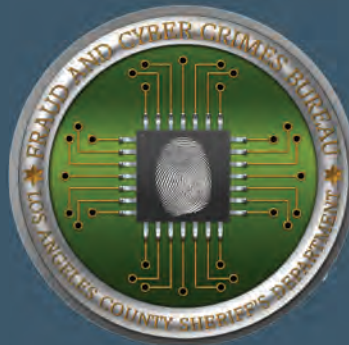
Fraud & Cyber Crimes Bureau

Mission Statement

It is the mission of the Los Angeles County Sheriff's Department, Fraud & Cyber Crimes Bureau to provide high quality, state-of-the-art criminal investigative services and support to the citizens of Los Angeles County. The Fraud & Cyber Crimes Bureau is also committed to providing cutting edge cyber training to investigators, managers and patrol deputies. In addition to training, the Fraud & Cyber Crimes Bureau deploys a comprehensive cyber-crime prevention effort, aimed at educating the public in Internet safety, social media safety and identity theft prevention.

About the Bureau

The Fraud & Cyber Crime Bureau is comprised of a team of experienced fraud investigators, identity theft investigators, cyber investigators, digital forensic specialists and audio/video specialists. This knowledgeable team of investigators employs the latest in advanced technology to solve complex financial and cyber related crimes.



Los Angeles County
Sheriff's Department

GUIDE TO ONLINE SAFETY AND CYBERCRIME PREVENTION



Fraud & Cyber Crimes Bureau
11515 Colima Road
Whittier, CA 90604
(562) 347-2601



MESSAGE FROM THE SHERIFF

The Internet has made a positive change to the world and is present in everything we do, from banking, to education, to communicating with friends and family. Along with these positive and productive aspects of the Internet, comes other aspects which can be of concern for parents, educators, children and community members. The Los Angeles County Sheriff's Department is dedicated to working with the citizens of Los Angeles County in preventing Internet crimes and on educating the public on Internet scams and social media crime.

Sheriff Jim McDonnell

Cyber-Tips

Make sure your anti-virus and security software are up to date.

Use a passphrase rather than a password.

Make your passphrase complicated.

Do not share your password with anyone, including family members.

Make a unique password for each separate account.

Do not click on unfamiliar links or open unfamiliar emails, posts or tweets.

Keep your personal information personal. Do not publish sensitive information online.

If possible, use a credit card for online purchases rather than your debit card.

Change the default security settings on your home wireless router.

Turn the Wi-Fi and Bluetooth radios off on your phone when they are not in use.

If possible, do not use public Wi-Fi such as the free Wi-Fi offered in coffee shops and hotels.

Call to verify any emails from your bank or credit card requesting for you to enter your username or password online.

Think about what you post online. Once posted, it cannot be deleted.

Resources

Credit Reporting Bureaus

Equifax Equifax.com
Roosevelt Blvd. St. Petersburg, FL 33716-2202
Order Credit Report (800) 685-1111

Experian Experian.com
P.O. Box 1017, Allen, TX 75013
Order Credit Report (888) 397-3742

Trans Union Transunion.com
P.O. Box 390, Springfield, PA 19064
Order Credit Report (800) 916-8800
Report Fraud (800) 888-4213

Free Credit Report
Annualcreditreport.com (877)322-8228

Remember, if you have been the victim of credit fraud [15 USC §1681j(b)] or are denied credit [15 USC §1681j(c)(3)] you are entitled to a free credit report. If you are a victim of fraud, be sure to ask the credit bureaus for free copies. They will often provide them.

Opt Out of pre-approved offers of credit and marketing lists. (888) 382-1222

To remove your name from mail and phone lists:

Direct Marketing Association
Mail Preference Service:

DMA Choice DMAchoice.org
Direct Marketing Association
P.O. Box 643
Carmel, NY 10512